

# EZIBUY INTERNATIONAL RETURNS FORM

We hope you enjoy your EziBuy purchase. If for any reason you need to contact us our details are to the right, along with a few helpful instructions over the page.

## THE EZIBUY TEAM



**EZIBUY LIMITED**  
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**PHONE 0508 500 500 FAX 06 952 1011**  
**WEBSITE EZIBUY.COM**  
**EMAIL SUPPORT@EZIBUY.CO.NZ**

### CUSTOMER DETAILS

EziBuy Customer Number: \_\_\_\_\_

First Name: \_\_\_\_\_ Surname: \_\_\_\_\_

Address: \_\_\_\_\_

Suburb: \_\_\_\_\_

Town/City: \_\_\_\_\_ Postcode: \_\_\_\_\_

### RETURNS DETAILS

Please fill in details below and include this portion with your returns parcel. See over for more details.

STYLE NO.	DESCRIPTION	SIZE	COLOUR	QTY	RETURNS CODE	REFUND (please tick)	COMMENTS (applies to return codes 35, 36, 41 and 42)

### RETURNS CODE

Please select the main reason for your return.

<b>STYLE NOT RIGHT:</b>	<b>SIZE NOT RIGHT:</b>	<b>QUALITY:</b>	<b>OTHER:</b>
<b>10</b> - Bought multiple colours with intent to return	<b>20</b> - Bought multiple sizes with intent to return	<b>30</b> - Poor workmanship	<b>40</b> - Received too late
<b>11</b> - Colour	<b>21</b> - Too long	<b>31</b> - Poor quality fabric	<b>41</b> - Wrong item sent (please explain)
<b>12</b> - Fabric texture	<b>22</b> - Too short	<b>32</b> - Item shrinkage	<b>42</b> - Other (please explain)
<b>13</b> - Fabric too heavy	<b>23</b> - Too wide	<b>33</b> - Item stretched	<b>43</b> - No reason given
<b>15</b> - Fabric too light	<b>24</b> - Too narrow	<b>34</b> - Colour faded/ran	<b>44</b> - Not value for money
<b>16</b> - Unflattering		<b>35</b> - Faulty on arrival (please explain)	
<b>17</b> - Styling/trimms		<b>36</b> - Faulty after use (please explain)	
<b>18</b> - Uncomfortable/itchy			
<b>19</b> - Neckline/collar			

\*\*Please turn over if you would like to order items in exchange for those returned\*\*

